

Ann Arbor District Library Monthly Statistics: 2010-2011

	July	August	September	October	November	December	January	February	March	April	May	June	TOTAL
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**Workstation Usage (Number of Users)**

Downtown	8,785	9,383	7,984	7,903	7,797	7,325	7,720	6,294	8,179	7,713	7,380	7,884	94,347
Malletts Creek	7,348	7,387	6,535	6,467	6,079	5,506	5,866	4,752	6,235	4,419	5,604	5,935	72,133
Pittsfield	2,997	2,926	2,330	2,416	2,286	2,174	2,165	1,876	2,494	2,531	2,255	2,182	28,632
Traverwood	3,934	3,690	2,902	3,024	3,254	2,810	2,749	2,563	3,250	2,953	2,854	3,112	37,095
West	3,812	3,809	3,590	3,569	3,148	2,914	2,835	2,395	2,910	2,888	2,762	3,200	37,832
<b>Total</b>	<b>26,876</b>	<b>27,195</b>	<b>23,341</b>	<b>23,379</b>	<b>22,564</b>	<b>20,729</b>	<b>21,335</b>	<b>17,880</b>	<b>23,068</b>	<b>20,504</b>	<b>20,855</b>	<b>22,313</b>	<b>270,039</b>

**Computer Classes**

Number Offered	41	37	38	35	36	21	28	22	27	23	26	27	361
Attendance	206	171	188	138	108	66	129	95	156	117	151	130	1,655

**Programs (All Locations - These numbers include Computer Classes)**

Number of Programs	173	112	116	132	116	93	114	124	130	132	126	146	1,514
<b>Program Attendance (These numbers include Computer Classes)</b>	<b>3,485</b>	<b>2,382</b>	<b>2,644</b>	<b>3,147</b>	<b>2,622</b>	<b>2,086</b>	<b>3,312</b>	<b>2,798</b>	<b>3,099</b>	<b>3,264</b>	<b>2,948</b>	<b>4,462</b>	<b>36,249</b>
Adults	4,420	2,200	1,647	2,742	1,951	1,948	1,849	2,773	2,125	2,959	2,472	4,058	31,144
Youth	7,905	4,582	4,291	5,889	4,573	4,034	5,161	5,571	5,224	6,223	5,420	8,520	67,393
<b>Total</b>	<b>12,390</b>	<b>6,964</b>	<b>5,938</b>	<b>8,636</b>	<b>6,523</b>	<b>6,032</b>	<b>8,473</b>	<b>8,369</b>	<b>7,249</b>	<b>9,183</b>	<b>8,390</b>	<b>12,578</b>	<b>103,442</b>

**Reference Questions Asked**

Downtown	1,956	1,920	1,875	1,603	1,761	1,781	1,752	1,537	1,697	1,597	1,526	1,750	20,755
Malletts Creek	952	965	1,001	1,069	905	780	532	371	435	473	391	422	8,296
Pittsfield	894	663	492	607	581	569	575	454	589	526	518	352	6,820
Traverwood	993	781	593	501	499	461	737	635	744	726	598	734	8,002
West	562	884	651	654	596	620	535	538	493	437	372	386	6,728
On-line	38	27	32	32	34	34	52	48	64	55	58	43	517
Youth	802	648	502	326	535	659	474	373	287	415	312	590	5,923
<b>Total</b>	<b>6,197</b>	<b>5,888</b>	<b>5,146</b>	<b>4,792</b>	<b>4,911</b>	<b>4,904</b>	<b>4,657</b>	<b>3,956</b>	<b>4,309</b>	<b>4,229</b>	<b>3,775</b>	<b>4,277</b>	<b>57,041</b>

**Door Count (Public)**

Downtown	57,567	53,704	47,394	48,379	48,021	39,473	47,945	43,759	54,581	51,350	47,990	50,199	590,362
Malletts Creek	30,280	33,528	28,511	28,015	26,723	24,388	26,620	23,829	28,859	20,986	25,940	28,292	325,971
Pittsfield	25,159	24,014	19,583	20,385	18,984	18,274	19,808	18,205	21,834	22,156	19,447	21,848	249,697
Traverwood	34,148	32,402	26,734	25,872	26,606	25,637	25,565	24,895	28,811	27,640	27,382	31,215	336,914
West	22,279	22,773	20,037	18,822	18,970	17,966	17,897	17,094	19,991	19,525	17,820	20,575	233,749
<b>Total</b>	<b>169,433</b>	<b>166,421</b>	<b>142,259</b>	<b>141,480</b>	<b>139,304</b>	<b>125,738</b>	<b>137,835</b>	<b>127,782</b>	<b>154,076</b>	<b>141,657</b>	<b>138,579</b>	<b>152,129</b>	<b>1,736,693</b>

**Open to Public**

Hours open	323	325	309	312	307	311	313	284	332	311	314	320	3,761
Days open	30	31	29	30	29	29	30	27	31	29	30	30	355

All Locations closed 7/04/10 for Independence Day

**Malletts Creek closed due to power outage on 7/20/10**

**West Branch closed 5/26/2011 for leaking roof**

All Locations closed 9/6/10 for Labor Day

All Locations closed 10/11/10 for Staff Day

All Locations closed 11/25/10 for Thanksgiving Day

All Locations closed 12/24/10 & 12/25/10 for Christmas

All Locations closed 12/31/10 at 6:00 p.m. for New Year's Eve

All Locations closed 1/01/11 for New Year's Day

All Locations closed 2/2/2011 due to weather

**Malletts Creek closed 4/11/11-4/17/11 for cork floor installation**

All Locations closed 4/24/11 for Easter Sunday

	July	August	September	October	November	December	January	February	March	April	May	June	TOTAL
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**Ann Arbor District Library Homepage**

Total Page Views	3,248,792	3,319,419	3,713,621	5,469,999	5,229,074	5,064,146	5,583,948	5,050,226	5,556,261	5,633,919	5,458,532	5,898,438	59,226,375
Avr. Page Views per Day	104,800	107,078	123,787	176,452	174,302	163,360	180,127	180,365	179,234	187,797	176,082	186,615	1,949,999
Most Active Day	Monday	Tuesday	Tuesday	Tuesday	Monday	Thursday	Monday	Monday	Monday	Monday	Tuesday	Tuesday	N/A

**New Library Cards Issued**

Resident	1,165	1,263	1,256	1,063	1,034	762	852	644	805	624	798	974	11,240
Non-Resident	10	8	12	9	9	2	7	8	6	7	3	8	89

**Number of Items Circulated 2010/2011**

Downtown	101,962	102,259	92,998	89,629	93,453	90,605	93,552	87,358	100,025	93,216	88,540	89,896	1,123,493
Malletts Creek	69,370	74,065	66,281	65,510	66,599	67,309	66,795	62,012	71,538	54,107	64,756	68,955	799,297
Pittsfield	50,771	48,386	41,701	39,732	38,707	40,376	41,938	38,783	44,671	43,405	39,177	44,385	512,032
Traverwood	61,913	61,023	51,957	51,916	52,807	53,978	55,625	51,675	57,282	55,385	53,041	59,117	665,719
West	38,834	39,682	35,577	35,043	35,770	35,971	37,730	35,409	38,928	35,681	33,225	37,815	439,665
Phone Renewals	10,208	9,064	8,995	9,050	9,673	10,913	9,931	10,081	10,119	10,081	9,234	7,390	113,015
On-line Renewals	408,682	430,928	405,078	424,393	432,084	435,218	448,530	416,434	476,716	446,526	456,312	428,416	5,209,317
<b>Total</b>	<b>741,740</b>	<b>765,407</b>	<b>702,487</b>	<b>715,273</b>	<b>729,093</b>	<b>734,370</b>	<b>756,101</b>	<b>701,752</b>	<b>799,279</b>	<b>736,777</b>	<b>744,285</b>	<b>735,974</b>	<b>8,862,538</b>

**Number of Self-Check Items Circulated 2010/2011**

(These numbers are included in the Number of Items Circulated)

Downtown-Adult	63,189	62,814	51,268	51,432	52,475	51,499	54,607	49,246	55,194	52,754	50,860	52,369	647,707
Downtown-Youth	6,570	6,708	7,060	7,812	8,621	8,162	7,836	7,378	9,699	8,550	6,999	8,581	93,976
Malletts Creek	44,463	48,055	42,137	40,820	42,289	42,344	42,636	39,725	46,486	33,592	41,447	43,471	507,465
Pittsfield	34,279	32,777	28,638	27,462	26,735	27,879	27,915	27,547	31,975	30,901	27,694	31,334	355,136
Traverwood	47,720	46,366	38,733	38,991	39,808	40,834	42,894	40,821	43,646	42,382	40,877	44,300	507,372
West	25,793	27,344	24,645	23,959	24,446	24,289	25,383	23,776	26,599	24,414	22,296	25,249	298,193
<b>Total</b>	<b>222,014</b>	<b>224,064</b>	<b>192,481</b>	<b>190,476</b>	<b>194,374</b>	<b>195,007</b>	<b>201,271</b>	<b>188,493</b>	<b>213,599</b>	<b>192,593</b>	<b>190,173</b>	<b>205,304</b>	<b>2,409,849</b>

**Number of Items Circulated 2009/2010**

Downtown	107,816	117,723	97,357	95,588	98,569	99,107	104,453	93,968	102,736	93,727	94,201	99,169	1,204,414
Malletts Creek	64,634	65,281	56,842	60,261	58,923	59,033	62,558	57,823	65,224	63,249	60,416	67,898	742,142
Pittsfield	48,272	47,810	39,464	41,435	42,006	41,304	42,983	40,079	45,302	44,580	40,853	46,956	521,044
Traverwood	58,483	46,009	51,486	51,597	53,677	53,000	55,492	51,309	57,220	55,759	53,591	58,778	646,401
West	36,245	36,956	32,760	33,921	32,747	33,326	37,688	34,095	37,283	33,751	34,413	37,905	421,090
Phone Renewals	12,909	13,207	11,016	9,709	8,485	10,284	8,901	10,388	9,679	8,665	7,697	8,389	119,329
On-line Renewals	470,681	507,648	449,568	434,969	444,518	449,031	450,383	422,505	466,560	455,660	454,691	418,634	5,424,848
<b>Total</b>	<b>799,040</b>	<b>834,634</b>	<b>738,493</b>	<b>727,480</b>	<b>738,925</b>	<b>745,085</b>	<b>762,458</b>	<b>710,167</b>	<b>784,004</b>	<b>755,391</b>	<b>745,862</b>	<b>737,729</b>	<b>9,079,268</b>

**Number of Items Circulated 2008/2009**

Downtown	92,049	88,845	82,561	83,928	83,713	81,205	92,698	86,407	100,831	110,629	103,935	110,500	1,117,301
Malletts Creek	64,707	61,607	54,813	55,884	54,871	56,035	61,315	56,752	62,052	59,103	56,001	61,672	704,812
Pittsfield	49,519	46,382	40,645	42,556	43,353	43,350	46,171	43,529	44,113	41,708	39,909	46,577	527,812
Traverwood	73,131	63,244	55,814	55,516	53,947	53,113	55,121	53,847	58,103	54,730	51,787	57,758	686,111
West	34,895	33,330	30,516	31,464	30,776	31,247	33,484	31,163	33,518	31,416	30,494	33,584	385,887
Phone Renewals	10,811	11,978	9,421	10,959	10,679	13,329	10,914	10,920	10,211	10,988	10,657	10,202	131,069
On-line Renewals	394,296	430,776	420,000	497,129	470,183	465,480	508,815	472,143	560,118	498,295	530,060	460,309	5,707,604
<b>Total</b>	<b>719,408</b>	<b>736,162</b>	<b>693,770</b>	<b>777,436</b>	<b>747,522</b>	<b>743,759</b>	<b>808,518</b>	<b>754,761</b>	<b>868,946</b>	<b>806,869</b>	<b>822,843</b>	<b>780,602</b>	<b>9,260,596</b>

**Collection Activity**

Number of Records	664,495	674,101	645,211	647,897	653,578	660,840	670,678	678,433	685,241	669,300	669,772	676,743	N/A
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