

Ann Arbor District Library Monthly Statistics: 2012-2013

	July	August	September	October	November	December	January	February	March	April	May	June	TOTAL	2011/2012
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**Workstation Usage (Number of Users)**

Downtown	8,327	8,269	6,916	7,569	6,505	6,298	6,790	6,294	7,273	7,032	6,825	6,871	84,989	84,494
Malletts Creek	5,886	6,442	5,630	5,950	5,012	4,754	5,297	4,139	4,917	4,951	5,381	5,149	63,508	71,346
Pittsfield	1,991	2,406	2,027	2,189	1,683	1,673	1,844	1,673	1,778	1,964	1,809	1,805	22,912	26,319
Traverwood	3,048	3,372	2,893	2,882	2,429	2,154	2,343	2,311	2,452	2,278	2,041	2,522	30,695	34,376
West	2,828	3,071	2,847	3,075	2,524	2,315	2,281	1,953	2,241	2,278	2,457	2,437	30,307	34,624
<b>Total</b>	<b>22,080</b>	<b>23,560</b>	<b>20,313</b>	<b>21,655</b>	<b>18,213</b>	<b>17,204</b>	<b>18,555</b>	<b>16,370</b>	<b>18,661</b>	<b>18,503</b>	<b>18,513</b>	<b>18,784</b>	<b>232,411</b>	<b>251,159</b>

**Computer Classes**

Number Offered	15	14	17	13	19	15	20	15	20	12	23	17	200	232
Attendance	124	105	125	64	85	112	179	126	168	60	153	133	1,434	1,792

**Programs (All Locations - These numbers include Computer Classes)**

Number of Programs	140	146	114	142	123	113	136	124	130	130	139	131	1,568	1,654
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**Program Attendance (These numbers include Computer Classes)**

Adults	3,767	3,389	2,601	3,573	2,567	2,463	3,431	2,803	3,139	3,950	5,933	5,105	42,721	42,905
Youth	5,655	4,153	2,090	3,116	2,185	2,263	3,001	2,635	2,413	3,779	2,726	2,290	40,306	37,641
<b>Total</b>	<b>9,422</b>	<b>7,542</b>	<b>4,691</b>	<b>6,689</b>	<b>4,752</b>	<b>4,726</b>	<b>6,432</b>	<b>5,438</b>	<b>5,552</b>	<b>7,729</b>	<b>8,659</b>	<b>11,395</b>	<b>83,027</b>	<b>80,546</b>

**Reference Questions Asked**

Downtown	2,224	2,426	1,794	2,012	1,902	1,760	1,817	1,638	1,916	1,682	1,601	1,780	22,552	18,927
Malletts Creek	934	1,114	939	1,113	990	1,289	982	715	862	1,234	801	998	11,971	9,892
Pittsfield	597	594	618	715	588	539	605	462	679	807	448	529	7,161	4,894
Traverwood	602	500	554	579	466	469	429	300	265	397	290	243	5,094	6,079
West	615	751	574	736	643	471	800	584	394	583	506	656	7,313	5,378
On-line	34	45	49	49	41	27	59	41	42	45	34	42	508	625
Youth	753	712	655	726	471	573	571	557	652	754	465	657	7,546	5,681
<b>Total</b>	<b>5,759</b>	<b>6,142</b>	<b>5,183</b>	<b>5,930</b>	<b>5,081</b>	<b>5,128</b>	<b>5,263</b>	<b>4,297</b>	<b>4,810</b>	<b>5,502</b>	<b>4,145</b>	<b>4,905</b>	<b>62,145</b>	<b>51,476</b>

**Door Count (Public)**

Downtown	56,440	55,367	48,313	53,145	49,214	46,042	50,537	40,125	53,577	54,582	49,964	50,735	608,041	576,043
Malletts Creek	29,146	28,711	24,823	27,002	24,353	23,091	23,918	22,518	23,145	25,028	26,364	24,804	303,039	322,965
Pittsfield	21,705	22,577	18,646	19,156	17,874	16,295	19,430	16,075	19,249	19,430	16,919	20,346	227,702	225,510
Traverwood	26,275	29,145	27,825	26,292	24,893	26,323	23,019	18,649	22,628	24,391	21,041	34,743	305,224	323,523
West	22,179	21,701	17,629	19,194	17,243	17,997	18,106	16,692	18,200	17,612	16,629	18,715	221,897	239,934
<b>Total</b>	<b>155,745</b>	<b>157,501</b>	<b>137,372</b>	<b>144,789</b>	<b>133,577</b>	<b>129,748</b>	<b>135,010</b>	<b>114,059</b>	<b>136,799</b>	<b>141,043</b>	<b>130,917</b>	<b>149,343</b>	<b>1,665,903</b>	<b>1,687,975</b>

**Open to Public**

Hours open	313	332	300	319	297	296	320	293	317	319	321	311	3,738	3,786
Days open	30	31	29	31	28	29	30	28	30	30	30	30	356	357

All Locations closed 7/04/12 for Independence Day  
 Malletts Creek closed on 7/5/12 due to power outage  
 All Locations closed 9/03/12 for Labor Day  
 Malletts Creek doorcounter was out of order on 9/08/12  
 All Locations closed 11/22/12 for Thanksgiving  
 All Locations closed 12/24/12 for Christmas Eve  
 All Locations closed 12/25/12 for Christmas Day  
 All Locations closed at 6:00 p.m. on 12/31/12 for New Year's Eve  
 All Locations closed 1/01/13 for New Year's Day  
 Malletts Creek doorcounter was out of order from 1/21/13 to 1/23/13 due to power outage  
 Downtown's doorcounter was out of order from 2/12/13 to 2/22/13 & 2/28/13  
 All locations closed until noon on 2/27/13 due to weather  
 Malletts Creek closed all day  
 Malletts Creek doorcounter out of order 3/20/13, 3/21/13, 3/23/13 and 3/24/13  
 All locations closed 3/31/13 for Easter  
 Malletts Creek doorcounter out of order on 4/01/13  
 Downtown closed from 5-9 p.m. due to air handler issue on 4/25/13  
 Traverwood closed for floor maintenance on 4/29/13-5/05/13  
 All locations closed 5/27/13 for Memorial Day

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**Ann Arbor District Library Homepage**

Total Page Views	8,678,215	9,015,083	5,551,277	5,691,663	5,689,516	5,910,985	5,970,868	5,491,387	7,122,206	7,329,375	7,587,790	10,075,824	84,114,189	76,570,868
Avr. Page Views per Day	279,942	300,503	179,073	183,602	183,533	197,033	192,609	196,121	254,365	244,313	237,118	335,861	2,784,073	2,516,735
Most Active Day	Monday	Friday	Tuesday	Tuesday	Tuesday	Wednesday	Wednesday	Monday	Monday	Monday	Tuesday	Friday	N/A	N/A

**New Library Cards Issued**

Resident	995	1,111	1,020	1,015	896	633	802	651	666	555	698	870	9,912	10,636
Non-Resident	5	1	3	8	4	5	3	4	10	3	1	7	54	79

**Number of Items Circulated 2012/2013**

Downtown	104,068	104,140	86,626	84,208	72,691	75,429	84,194	78,700	84,169	81,758	77,486	83,206	1,016,675	1,034,544
Malletts Creek	73,570	70,099	63,466	61,901	62,169	60,490	65,968	57,132	66,721	61,179	58,602	60,626	761,923	806,603
Pittsfield	31,431	29,183	23,928	26,991	38,159	37,127	41,371	39,210	42,591	40,477	36,141	42,150	428,759	470,349
Traverwood	57,615	54,161	45,571	46,037	45,794	46,399	50,871	45,181	49,568	43,943	37,749	46,722	569,611	642,394
West	40,564	39,852	34,189	41,096	41,802	36,300	38,941	35,900	37,421	36,241	33,888	36,984	453,178	444,228
Phone Renewals	8,699	10,502	9,554	8,603	7,762	8,051	8,316	8,191	7,602	7,713	7,844	7,564	100,401	111,590
On-line Renewals	449,287	460,425	424,131	463,331	439,192	466,909	469,936	434,083	495,014	463,534	472,197	437,273	5,475,312	5,353,892
<b>Total</b>	<b>765,234</b>	<b>768,362</b>	<b>687,465</b>	<b>732,167</b>	<b>707,569</b>	<b>730,705</b>	<b>759,597</b>	<b>698,397</b>	<b>783,086</b>	<b>734,845</b>	<b>723,907</b>	<b>714,525</b>	<b>8,805,859</b>	<b>8,863,600</b>

**Number of Self-Check Items Circulated 2012/2013**  
(These numbers are included in the Number of Items Circulated)

Downtown-Adult	64,396	64,742	53,999	47,351	36,113	40,712	44,992	41,249	43,668	41,132	39,534	41,222	559,110	597,615
Downtown-Youth	9,003	9,292	6,923	7,989	8,422	7,433	7,988	8,337	9,108	8,703	6,885	10,287	100,370	97,159
Malletts Creek	45,215	42,571	35,637	35,105	35,400	34,940	38,060	33,252	38,369	35,065	33,936	30,270	443,640	495,662
Pittsfield	16,910	14,558	12,085	13,286	25,672	25,020	26,948	26,256	29,359	26,708	23,956	30,270	271,028	310,423
Traverwood	45,704	42,731	35,588	35,444	35,609	35,933	38,567	34,938	37,214	33,527	28,615	35,646	439,516	493,304
West	26,662	25,332	22,060	28,637	28,622	23,752	25,263	23,414	25,121	24,263	22,067	23,697	298,990	301,149
<b>Total</b>	<b>207,890</b>	<b>199,226</b>	<b>166,292</b>	<b>167,812</b>	<b>169,838</b>	<b>167,790</b>	<b>181,818</b>	<b>167,446</b>	<b>182,839</b>	<b>169,398</b>	<b>154,993</b>	<b>177,212</b>	<b>2,112,554</b>	<b>2,295,312</b>

**Number of Items Circulated 2011/2012**

Downtown	88,541	91,722	75,992	77,713	79,289	83,979	87,135	87,140	85,922	84,822	92,357	99,932	1,034,544
Malletts Creek	74,267	74,626	63,554	65,103	65,067	63,741	70,488	67,172	68,839	63,992	61,515	68,239	806,603
Pittsfield	46,749	47,100	38,579	37,063	39,632	41,565	43,405	42,247	44,089	34,293	26,187	29,440	470,349
Traverwood	62,546	62,018	52,201	53,214	53,675	54,202	56,238	38,366	53,998	51,150	51,099	53,687	642,394
West	39,018	40,088	35,137	33,621	36,393	37,170	38,064	36,794	38,242	35,225	34,960	39,516	444,228
Phone Renewals	8,589	8,980	7,777	9,260	9,445	8,338	9,713	12,577	9,510	10,290	9,145	7,966	111,590
On-line Renewals	426,533	441,863	410,960	445,972	429,164	447,280	450,348	443,068	490,904	448,475	472,234	447,091	5,353,892
<b>Total</b>	<b>746,243</b>	<b>766,397</b>	<b>684,200</b>	<b>721,946</b>	<b>712,665</b>	<b>736,275</b>	<b>755,391</b>	<b>727,364</b>	<b>791,504</b>	<b>728,247</b>	<b>747,497</b>	<b>745,871</b>	<b>8,863,600</b>

**Number of Items Circulated 2010/2011**

Downtown	101,962	102,259	92,998	89,629	93,453	90,605	93,552	87,358	100,025	93,216	88,540	89,896	1,123,493
Malletts Creek	69,370	74,065	66,281	65,510	66,599	67,309	68,795	62,012	71,538	54,107	64,756	68,955	799,297
Pittsfield	50,771	48,386	41,701	39,732	38,707	40,376	41,938	38,783	44,671	43,405	39,177	44,385	512,032
Traverwood	61,913	61,023	51,957	51,916	52,807	53,978	55,625	51,675	57,282	55,385	53,041	59,117	665,719
West	38,834	39,682	35,577	35,043	35,770	35,971	37,730	35,409	38,928	35,681	33,225	37,815	439,665
Phone Renewals	10,208	9,064	8,895	9,060	9,673	10,913	9,931	10,081	10,119	8,457	9,234	7,390	113,015
On-line Renewals	408,682	430,928	405,078	424,333	432,084	435,218	448,530	416,434	476,716	446,526	456,312	428,416	5,209,317
<b>Total</b>	<b>741,740</b>	<b>765,407</b>	<b>702,487</b>	<b>715,273</b>	<b>729,093</b>	<b>734,370</b>	<b>756,101</b>	<b>701,752</b>	<b>799,279</b>	<b>736,777</b>	<b>744,285</b>	<b>735,974</b>	<b>8,862,538</b>

**Collection Activity**

Number of Records	702,782	697,795	705,031	697,206	689,481	685,415	692,951	698,350	700,290	705,299	711,411	716,012	N/A
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