

Ann Arbor District Library Monthly Statistics: 2011-2012

	July	August	September	October	November	December	January	February	March	April	May	June	TOTAL	2010/2011
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Workstation Usage (Number of Users)

Downtown	7,882	8,135	6,717	6,737	6,509	6,433	6,887	6,936	7,411	6,729	6,858	7,260	84,494	94,347
Malletts Creek	6,182	7,194	6,320	6,439	5,946	5,641	5,956	5,554	5,673	5,458	5,490	5,493	71,346	72,133
Pittsfield	2,319	2,481	2,383	2,104	2,222	2,092	2,099	2,087	2,271	2,130	2,038	2,093	26,319	28,682
Traverwood	3,563	3,985	3,315	3,079	2,855	2,630	2,715	1,581	2,627	2,552	2,551	2,923	34,376	37,095
West	3,100	3,475	3,030	3,059	2,898	2,775	2,679	2,667	2,810	2,635	2,727	2,769	34,624	37,882
Total	23,046	25,270	21,765	21,418	20,430	19,571	20,336	18,825	20,792	19,504	19,664	20,538	251,159	270,039

Computer Classes

Number Offered	23	25	26	26	24	13	17	18	15	15	15	15	232	361
Attendance	134	182	157	173	177	67	185	194	164	93	133	133	1,792	1,655

Programs (All Locations - These numbers include Computer Classes)

Program Attendance (These numbers include Computer Classes)	July	August	September	October	November	December	January	February	March	April	May	June	TOTAL	2010/2011
Number of Programs	151	158	130	148	138	122	128	135	139	140	131	134	1,654	1,514
Adults	3,468	3,385	3,084	3,924	3,389	3,520	3,456	3,231	3,403	3,359	4,451	4,235	42,905	36,249
Youth	4,957	3,644	2,472	2,885	2,695	2,393	2,556	2,738	2,601	3,704	2,695	4,301	37,641	31,144
Total	8,425	7,029	5,556	6,809	6,084	5,913	6,012	5,969	6,004	7,063	7,146	8,536	80,546	67,393

Reference Questions Asked

Downtown	1,658	1,384	1,254	1,220	1,053	1,322	1,593	1,813	1,908	1,936	1,853	1,933	18,927	20,755
Malletts Creek	877	889	861	948	865	905	865	841	867	812	812	572	9,892	8,296
Pittsfield	490	224	239	230	300	513	380	469	448	480	378	743	4,894	6,820
Traverwood	617	609	484	452	594	559	548	313	316	467	560	560	6,079	8,002
West	451	416	390	468	357	475	576	397	485	521	404	438	5,378	6,728
On-line	52	51	46	70	57	68	48	44	56	31	52	50	625	517
Youth	542	570	329	363	471	420	450	538	402	404	554	638	5,681	5,923
Total	4,597	4,143	3,603	3,751	3,702	4,262	4,460	4,415	4,482	4,651	4,373	5,037	51,476	57,041

Door Count (Public)

Downtown	50,434	49,461	44,084	45,624	48,446	45,366	49,460	51,759	52,751	47,137	47,304	49,217	576,043	590,362
Malletts Creek	30,089	30,670	26,633	24,430	25,412	24,393	26,536	26,458	27,587	25,793	26,822	28,142	322,965	325,971
Pittsfield	21,553	22,664	19,955	5,792	20,053	15,388	19,304	19,766	20,962	19,572	18,691	21,820	225,510	249,697
Traverwood	32,456	32,646	27,505	27,655	25,086	25,361	27,702	18,137	26,785	27,948	26,686	25,586	323,523	336,914
West	21,861	22,882	19,349	18,744	18,258	18,978	19,652	19,319	20,678	20,358	19,096	20,759	239,934	233,749
Total	156,393	158,323	137,526	122,245	132,255	129,485	142,654	135,409	148,753	140,808	138,599	145,524	1,687,975	1,736,693

Open to Public

Hours open	312	331	309	311	308	314	319	308	329	307	321	317	3,786	3,761
Days open	30	31	29	30	29	29	30	29	31	29	30	30	357	355

All Locations closed 7/04/11 for Independence Day

All Locations closed 9/05/11 for Labor Day

All Locations closed 10/10/11 for Staff In-Service Training

Malletts Creek's door counter was not working on 10/15, 10/16 & 10/22

Pittsfield door counter out of order for 21 days

Downtown closed on 11/04/11 due to water main work

All Locations closed 11/24/11 for Thanksgiving Day

All Locations closed 12/24/11 & 12/25/11 for the Christmas Holiday

Malletts Creek's door counter was not working on 12/8 & 12/9

Pittsfield door counter was not working on 12/12 & 12/13

All Locations closed 1/01/12 for New Year's Day

Traverwood closed for floor repair from 2/13/12 to 2/21/12

All Locations closed 4/08/12 for Easter

All Locations closed 5/28/12 for Memorial Day

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Ann Arbor District Library Homepage

Total Page Views	7,290,220	7,928,388	5,552,107	6,276,325	6,214,247	6,481,889	6,797,386	6,184,229	5,824,697	5,495,074	5,626,114	6,900,192	76,570,868	59,226,375
Avg. Page Views per Day	235,168	255,754	185,070	202,462	207,142	216,063	219,271	213,249	187,893	183,169	181,488	230,006	2,516,735	1,949,999
Most Active Day	Tuesday	Friday	Tuesday	Tuesday	Monday	Wednesday	Monday	Monday	Tuesday	Monday	Tuesday	Monday	Tuesday	Monday
													N/A	N/A

New Library Cards Issued

Resident	1,022	1,177	1,079	1,007	915	803	852	758	682	632	715	994	10,636	11,240
Non-Resident	5	6	6	9	8	8	7	2	9	4	7	8	79	89

Number of Items Circulated 2011/2012

Downtown	88,541	91,722	75,992	77,713	79,289	83,979	87,135	87,140	85,922	84,822	92,357	99,932	1,034,544	1,123,493
Malletts Creek	74,267	74,626	63,554	65,103	65,067	63,741	70,488	67,172	68,839	63,992	61,515	68,239	806,603	799,297
Pittsfield	46,749	47,100	38,579	37,063	39,632	41,565	43,405	42,247	44,089	34,293	26,187	29,440	470,349	512,032
Traverwood	62,546	62,018	52,201	53,214	53,675	54,202	56,238	38,366	53,998	51,150	51,099	53,687	642,394	665,719
West	39,018	40,088	35,137	33,621	36,393	37,170	38,064	36,794	38,242	35,225	34,960	39,516	444,228	439,665
Phone Renewals	8,589	8,960	7,777	9,260	9,445	8,338	9,713	12,577	9,510	10,290	9,145	7,966	111,590	113,015
On-line Renewals	426,533	441,863	410,960	445,972	429,164	447,280	450,348	443,068	490,904	448,475	472,234	447,091	5,353,892	5,209,317
Total	746,243	766,397	664,200	721,946	712,665	736,275	755,391	727,364	791,504	728,247	747,497	745,871	8,863,600	8,862,538

Number of Self-Check Items Circulated 2011/2012

Downtown-Adult	51,432	53,316	41,019	43,481	44,510	47,205	48,348	48,458	48,336	51,030	58,974	61,506	597,615	647,707
Downtown-Youth	9,547	9,461	7,162	7,125	8,317	7,481	7,929	9,143	8,203	7,444	6,631	8,716	97,159	93,976
Malletts Creek	47,151	47,925	38,978	39,971	39,450	39,493	42,863	41,484	42,883	41,464	41,706	36,747	37,528	495,662
Pittsfield	32,879	33,118	26,559	25,184	27,102	27,938	28,541	28,541	30,304	21,384	13,173	15,363	310,423	355,136
Traverwood	46,756	46,519	39,596	39,920	40,267	42,481	43,942	29,574	41,750	39,994	39,556	42,949	493,304	507,372
West	26,253	27,421	23,596	22,766	24,674	25,366	26,144	24,885	26,188	23,904	23,801	26,151	301,149	298,193
Total	214,018	217,760	176,910	178,447	184,320	189,964	198,114	182,065	196,487	182,503	179,663	195,061	2,295,312	2,409,846

Number of Items Circulated 2010/2011

Downtown	101,962	102,259	92,998	89,629	93,453	90,605	93,552	87,358	100,025	93,216	88,540	89,896	1,123,493
Malletts Creek	69,370	74,065	66,281	65,510	66,599	67,309	68,795	62,012	71,538	64,107	64,756	66,955	799,297
Pittsfield	50,771	48,386	41,701	39,732	38,707	40,376	41,938	38,783	44,671	43,405	39,177	44,385	512,032
Traverwood	61,913	61,023	51,957	51,916	52,807	53,978	55,625	51,675	57,282	55,385	53,041	59,117	665,719
West	38,834	39,682	35,577	35,043	35,770	35,971	37,730	35,409	38,928	35,681	33,225	37,815	439,665
Phone Renewals	408,682	430,928	405,078	424,393	432,084	435,218	448,530	410,811	476,716	446,526	456,312	428,416	5,209,317
On-line Renewals	741,740	765,407	702,487	715,273	729,093	734,370	756,101	701,752	799,279	736,777	744,285	735,974	8,862,538

Number of Items Circulated 2009/2010

Downtown	107,816	117,723	97,357	95,588	98,569	99,107	104,453	93,968	102,736	93,727	94,201	99,169	1,204,414
Malletts Creek	64,634	65,281	56,842	60,261	58,923	59,033	62,558	57,823	65,224	63,249	60,416	67,898	742,142
Pittsfield	48,272	47,810	39,464	41,435	40,006	41,304	42,983	40,079	45,302	44,580	40,853	46,956	521,044
Traverwood	58,483	46,009	51,486	51,597	53,677	53,000	55,492	51,309	57,220	55,759	53,591	58,778	646,401
West	36,245	36,956	32,760	33,921	32,747	33,326	37,688	34,095	37,283	33,751	34,413	37,905	421,090
Phone Renewals	12,909	13,207	11,016	9,709	8,485	8,901	10,284	10,388	9,679	8,665	7,697	8,389	119,329
On-line Renewals	470,681	507,648	449,568	434,969	444,518	449,031	450,383	422,505	466,560	455,660	454,691	418,634	5,424,848
Total	799,040	834,634	738,493	727,480	738,925	745,085	762,458	710,167	784,004	755,391	745,862	737,729	9,079,268

Collection Activity

Number of Records	675,195	653,294	657,634	670,304	676,813	678,076	675,994	681,662	684,036	687,955	695,800	696,101	N/A
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