

Ann Arbor District Library Monthly Statistics: 2017-2018

July	August	September	October	November	December	January	February	March	April	May	June	TOTAL	2016/2017
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Workstation Usage (Number of Users)

Downtown	3,435	3,676	3,129	3,335	3,347	2,932	3,257	2,700	3,331	3,490	3,395	3,846	39,873	47,801
Malletts Creek	3,110	3,387	2,952	3,015	2,788	2,159	2,655	2,397	2,698	2,464	2,602	2,424	32,651	37,428
Pittsfield	1,097	1,214	1,156	974	947	853	988	889	1,060	956	931	1,021	12,086	15,789
Traverwood	1,573	1,487	1,524	1,290	1,210	1,068	1,105	992	1,073	1,114	1,161	1,128	14,725	17,179
Westgate	2,929	3,216	2,906	3,008	2,850	2,350	2,697	2,494	3,204	2,813	2,658	2,859	33,984	25,557
Total	12,144	12,980	11,667	11,622	11,142	9,362	10,702	9,472	11,366	10,837	10,747	11,278	133,319	143,754

Programs (All Locations)

Number of Programs	199	196	161	195	180	148	199	172	212	190	221	232	2,305	2,057
Adults	6,236	6,685	4,900	7,016	5,168	5,597	4,859	5,172	5,164	8,644	10,651	9,920	80,012	69,488
Youth	6,247	6,896	3,153	4,566	3,510	3,166	3,674	3,341	4,470	4,838	5,273	11,004	60,138	56,918
Total	12,483	13,581	8,053	11,582	8,678	8,763	8,533	8,513	9,634	13,482	15,924	20,924	140,150	126,406

Reference Questions Asked

Downtown	154	174	139	129	118	84	62	54	98	78	57	29	1,176	1,610
Malletts Creek	0	0	0	0	0	0	0	0	0	0	0	0	0	40
Pittsfield	0	0	0	0	0	0	0	0	0	0	1	0	1	23
Traverwood	1	2	1	15	2	0	0	0	0	1	0	2	24	277
Westgate	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Youth	0	0	0	0	0	0	0	0	0	0	0	0	0	21
Total	155	176	140	144	120	84	62	54	98	79	58	31	1,201	1,971

Door Count (Public)

Downtown	44,592	47,400	33,812	0	0	0	0	0	0	0	49,359	52,398	227,561	530,245
Malletts Creek	22,488	24,383	18,487	0	0	0	0	0	0	0	18,759	20,589	104,706	247,816
Pittsfield	24,502	17,356	10,557	0	0	0	0	0	0	0	11,420	12,728	76,563	183,236
Traverwood	30,541	40,930	35,494	0	0	0	0	0	0	0	17,186	19,373	143,524	483,796
Westgate	45,753	44,225	20,184	0	0	0	0	0	0	0	43,234	47,401	200,797	390,677
Total	167,876	174,294	118,534	0	0	0	0	0	0	0	139,958	152,489	753,151	1,835,770

Open to Public

Hours open	310	332	306	347	341	317	348	312	359	347	349	347	4,015	3,789
Days open	30	31	29	30	29	27	30	27	31	29	28	30	351	356

All Locations closed 7/04/17 for Independence Day

All Locations closed 9/04/17 for Labor Day

Old door counters not working in early September at Pittsfield & Traverwood

New door counter installed Downtown 9/11/17; no door count on 9/27/17 & 9/28/17

New door counter installed at Westgate 9/12/17; no door count on 9/9/17 - 9/11/17

New door counters installed: Pittsfield on 9/7/17; Traverwood on 9/12/17; Malletts Creek on 9/13/17

Downtown closed due to sewage problem: 3-9pm on 9/15/17; 1-6pm on 9/16/17; all day 9/17/17

All Locations closed 10/9/17 for Staff Day

Door counter problems were encountered in October/November with the new system

All Locations closed 11/23/17 for Thanksgiving Day

New door counter system removed

All locations closed: 12/24/17-12/25/17 for Christmas; 12/30/17-12/31/17 for new website launch

All locations closed 1/01/18 for New Year's Day

All locations closed 2/9/18 due to weather

All locations closed 4/01/18 for Easter

Malletts Creek & Pittsfield closed 4/15/18 due to power outage

All locations closed 5/28/18 for Memorial Day

Door counter not working on 6/2-6/3/18 at Pittsfield

Malletts Creek closed 6/19/18 due to power outage

2017-2018	July	August	September	October	November	December	January	February	March	April	May	June	TOTAL	2016/2017
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Ann Arbor District Library Homepage

Total Page Views	9,020,333	9,772,597	6,324,965	5,631,508	5,028,675	533,570	1,020,473	793,367	856,850	806,658	775,885	1,579,011	42,143,892	76,590,124
Avr. Page Views per Day	290,978	325,753	204,031	187,717	162,215	17,212	36,445	25,592	28,562	26,889	25,029	52,634	1,383,057	2,518,505
Most Active Day	Friday	Friday	Tuesday	Tuesday	Monday	Thursday	Tuesday	Monday	Thursday	Monday	Tuesday	Friday	N/A	N/A

New Library Cards Issued

Resident	895	931	812	730	765	557	873	519	531	507	546	822	8,488	9,336
Non-Resident	4	6	11	5	3	8	19	6	15	6	4	9	96	62

Number of Items Circulated

Downtown	60,777	61,540	49,643	50,683	51,514	38,492	188,475	61,154	51,032	46,186	44,983	74,239	778,718	774,472
Malletts Creek	46,551	46,269	41,526	40,352	39,654	27,622	40,384	34,253	39,418	34,653	34,470	32,123	457,275	541,934
Pittsfield	26,740	26,261	22,046	20,720	20,909	15,025	21,496	19,105	21,774	18,999	19,084	18,448	250,607	341,722
Traverwood	35,538	35,496	29,987	29,551	29,380	21,210	30,724	27,435	30,311	27,618	27,587	25,382	350,219	420,932
Westgate	52,783	49,493	43,598	43,348	44,953	33,001	44,963	40,183	45,027	42,313	39,464	39,377	518,503	416,364
Phone Renewals/Other	0	34	5	18	0	0	305	103	252	219	63	73	1,072	451
On-line Renewals	341,217	335,358	318,485	315,192	274,370	106,586	incl'd'd above	245,949	304,009	298,114	314,059	309,520	3,162,859	4,005,679
Total	563,606	554,451	505,290	499,864	460,780	241,936	326,347	428,182	491,823	468,102	479,710	499,162	5,519,253	6,501,554

Number of Self-Check Items Circulated

(These numbers are included in the Number of Items Circulated)

Downtown-Adult	26,911	28,574	22,377	22,797	23,813	18,804	28,674	25,839	28,878	25,694	24,975	52,054	329,390	367,434
Downtown-Youth	7,741	8,077	4,487	5,538	6,537	4,590	incl'd'd above	incl'd'd above	incl'd'd above	incl'd'd above	incl'd'd above	incl'd'd above	36,970	87,343
Malletts Creek	29,118	28,366	25,011	25,121	25,072	17,530	21,182	20,531	23,996	21,790	20,994	18,112	276,823	332,113
Pittsfield	18,732	18,389	14,992	14,191	14,691	10,922	13,521	13,191	15,178	13,451	14,158	12,269	173,685	236,852
Traverwood	25,377	24,764	20,420	21,785	21,795	16,103	19,680	18,721	22,449	19,710	19,616	16,993	247,413	299,460
Westgate	32,811	31,174	26,470	26,787	27,745	21,332	25,766	23,444	26,547	25,538	23,184	20,951	311,749	236,050
Total	140,690	139,344	113,757	116,219	119,653	89,281	108,823	101,726	117,048	106,183	102,927	120,379	1,376,030	1,559,252

Number of Items Circulated 2016/2017

Downtown	74,672	77,255	70,963	71,983	66,123	56,754	62,263	57,838	62,294	56,671	56,845	60,811	774,472
Malletts Creek	52,576	51,754	42,769	42,569	43,772	42,881	45,966	41,168	47,452	41,825	41,715	47,487	541,934
Pittsfield	47,800	48,234	29,878	25,154	25,776	24,312	25,457	22,692	25,301	22,636	18,754	25,728	341,722
Traverwood	40,691	40,868	34,920	34,496	34,134	33,744	35,522	32,094	37,028	29,843	32,471	35,121	420,932
West	1	72	25,226	27,881	35,416	44,136	47,718	43,799	51,095	44,242	48,108	48,670	416,364
Phone Renewals	131	89	0	0	0	0	0	0	124	36	20	51	451
On-line Renewals	322,966	325,476	299,754	328,099	307,338	336,238	335,888	316,650	379,184	362,083	358,966	333,037	4,005,679
Total	538,837	543,748	503,510	530,182	512,559	538,065	552,814	514,241	602,478	557,336	556,879	550,905	6,501,554

Number of Items Circulated 2015/2016

Downtown	66,366	71,684	59,845	58,843	62,131	67,991	71,928	68,818	72,751	72,384	69,024	74,896	816,661
Malletts Creek	54,516	55,122	46,087	44,720	45,331	44,788	48,167	48,949	51,028	50,094	46,371	48,370	583,543
Pittsfield	36,547	35,654	31,282	31,632	35,800	43,761	47,114	43,559	45,644	44,641	41,588	47,341	484,563
Traverwood	43,148	43,472	37,211	35,833	36,815	37,771	38,265	36,693	39,670	38,263	35,946	39,908	462,995
West	33,403	32,488	28,928	27,282	18,053	161	142	47	7	5	3	0	140,519
Phone Renewals	3,967	3,568	2,968	3,585	3,298	5,386	4,681	3,821	157	441	598	43	32,513
On-line Renewals	373,103	393,755	366,924	366,859	361,106	363,233	360,478	347,047	375,233	345,077	365,127	332,915	4,350,857
Total	611,050	635,743	573,245	568,754	562,534	563,091	570,775	548,934	584,490	550,905	558,657	543,473	6,871,651

Collection Activity

Number of Records	1,067,593	1,075,682	1,083,824	1,095,145	1,105,083	1,109,925	685,379	694,077	703,150	713,873	725,438	732,482	N/A
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