

Ann Arbor District Library Monthly Statistics: 2019-2020

	July	August	September	October	November	December	January	February	March	April	May	June	TOTAL	2018/2019
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Workstation Usage (Number of Users)

Downtown	3,710	3,445	3,315	3,907	2,937	3,240	3,872	3,493	1,533	0	0	0	29,452	43,563
Malletts Creek	2,837	3,096	2,860	3,107	2,858	2,686	3,286	3,174	1,291	0	0	0	25,195	24,992
Pittsfield	1,045	915	560	0	346	587	786	691	332	0	0	0	5,262	12,123
Traverwood	1,070	1,145	905	968	734	398	0	0	343	0	0	0	5,563	12,873
Westgate	2,876	3,082	2,847	2,899	2,390	2,337	2,578	2,569	1,011	0	0	0	22,589	33,408
Total	11,538	11,683	10,487	10,881	9,265	9,248	10,522	9,927	4,510	0	0	0	88,061	126,959

Programs (All Locations)

Number of Programs	255	225	195	225	186	169	194	189	67	0	0	0	1,705	2,549
Adults	8,241	6,729	3,525	8,903	6,219	6,771	5,888	5,103	1,828				53,207	92,310
Youth	7,913	6,779	5,689	5,469	3,609	5,033	3,400	2,865	1,273				42,030	76,688
Total	16,154	13,508	9,214	14,372	9,828	11,804	9,288	7,968	3,101	0	0	0	95,237	168,998

Reference Questions Asked

Downtown	0	0	0	0	0	0	0	0	0	0	0	0	0	610
Malletts Creek	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Pittsfield	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Traverwood	0	0	0	0	0	0	0	0	0	0	0	0	0	6
Westgate	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Youth	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0	617

Door Count (Public)

Downtown	51,344	46,457	41,831	55,370	49,202	48,960	52,676	50,361	22,279	0	0	1,358	419,838	607,281
Malletts Creek	22,078	22,903	19,747	21,625	17,716	18,021	21,358	21,167	9,298	0	0	1,100	175,013	201,173
Pittsfield	16,715	16,248	9,280	0	6,344	10,930	14,333	12,665	6,387	0	0	726	93,628	170,905
Traverwood	22,672	21,107	17,669	18,413	15,622	7,833	0	0	6,550	0	0	1,028	110,894	220,582
Westgate	54,090	51,715	45,311	51,658	46,861	48,052	51,384	48,831	29,666	0	0	4,172	431,740	567,440
Total	166,899	158,430	133,838	147,066	135,745	133,796	139,751	133,024	74,180	0	0	8,384	1,231,113	1,767,381

Open to Public

Hours open	347	359	335	360	324	331	345	335	150	0	0	72	2,958	4,117
Days open	30	31	29	31	28	29	30	29	13	0	0	9	259	356

All Locations closed 7/04/19 for Independence Day

Downtown Library closed 8/15/19 & 8/20/19 due to William Street Construction

All Locations closed 9/02/19 for Labor Day

Downtown Library closed @ 3pm on 9/10/19 and all day 9/11/19 due to sewage problem

Pittsfield Branch Library was closed for renovations from 9/23/19 to 11/11/19

All Locations closed 11/11/19 for Staff Day

All Locations closed 11/28/19 for Thanksgiving Day

Traverwood Branch Library closed for renovations 12/16/19 to 3/1/20

All Locations closed 12/24-12/25/19 for Christmas

All Locations closed at 6:00 p.m. on 12/31/19 for New Year's Eve

All Locations closed 1/1/2020 for New Year's Day

All Locations opened at noon on Saturday 1/18/20 due to bad weather

All Locations closed at 6:00 p.m. on Friday, 3/13/20 due to COVID-19 pandemic.

Contactless Hold pickups resumed at all locations on 6/22/20, Libraries remained closed to public.

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Ann Arbor District Library Homepage

Total Page Views	2,325,128	2,061,766	728,527	687,770	683,961	787,542	919,115	826,483	1,183,421	852,992	515,380	1,226,499	12,798,584	12,393,815
Avr. Page Views per Day	75,004	66,509	23,501	22,186	22,799	25,405	31,694	26,661	38,175	27,516	17,179	40,883	417,512	407,548
Most Active Day	Monday	Thursday	Monday	Tuesday	Saturday	Sunday	Sunday	Saturday	Sunday	Sunday	Saturday	Monday	N/A	N/A

New Library Cards Issued

Resident	953	928	788	637	671	604	660	555	372	N/A	N/A	130	6,298	8,467
Non-Resident	4	5	12	3	8	9	6	11	2	N/A	N/A	1	61	75

Number of Items Circulated

Downtown	50,171	47,268	41,366	42,588	43,166	44,738	51,871	48,012	29,331	N/A	N/A	418	398,929	668,511
Malletts Creek	37,441	36,388	31,806	33,708	32,686	35,001	39,121	36,637	19,689	N/A	N/A	159	302,636	344,525
Pittsfield	22,181	20,594	13,086	130	10,330	16,616	19,523	17,170	10,872	N/A	N/A	88	130,590	247,310
Traverwood	32,445	31,264	26,284	27,075	26,725	13,048	310	123	17,300	N/A	N/A	41	174,615	324,038
Westgate	44,290	42,980	40,433	47,190	42,128	41,541	48,986	46,142	23,535	N/A	N/A	92	377,317	481,767
Phone Renewals/Other	234	176	186	236	181	447	346	221	104	N/A	N/A	13	2,144	2,063
On-line Renewals	426,468	432,544	420,655	437,747	401,492	420,233	434,574	409,712	173,371	N/A	N/A	18,845	3,575,641	4,344,783
Total	613,230	611,214	573,816	588,674	556,708	571,624	594,731	558,017	274,202	0	0	19,656	4,961,872	6,412,997

Number of Self-Check Items Circulated

(These numbers are included in the Number of Items Circulated)

Downtown-Adult/Youth	26,352	24,094	21,197	20,877	21,957	23,418	25,709	24,135	16,085	0	0	1	203,825	394,122
Malletts Creek	24,897	23,511	20,553	21,259	20,567	22,361	24,390	23,453	12,353	0	0	0	193,344	213,787
Pittsfield	15,562	14,692	9,029	0	7,587	11,430	13,839	12,258	7,856	0	0	0	92,253	169,478
Traverwood	23,978	22,934	19,098	19,945	19,244	9,514	0	15	13,136	0	0	0	127,864	224,965
Westgate	27,041	26,685	24,813	29,348	26,427	25,773	29,323	29,348	14,823	0	0	0	233,581	284,416
Total	117,830	111,916	94,690	91,429	95,782	92,496	93,261	89,209	64,253	0	0	1	850,867	1,286,768

Number of Items Circulated 2018/2019

Downtown	95,933	95,989	49,600	49,289	48,747	48,288	50,778	41,213	40,776	47,655	49,792	50,451	668,511
Malletts Creek	32,839	31,933	33,110	32,559	32,878	32,690	35,833	32,270	37,743	8,023	93	34,554	344,525
Pittsfield	18,471	18,026	19,200	19,832	19,127	18,074	20,957	19,339	22,084	23,560	25,386	23,254	247,310
Traverwood	18,829	16,578	25,803	27,721	27,529	28,595	30,336	27,962	30,500	29,077	30,628	30,480	324,038
Westgate	34,426	33,004	33,624	39,346	39,129	38,919	42,666	41,027	46,969	44,822	45,098	42,737	481,767
Phone Renewals/Other	60	89	56	64	87	109	208	194	302	332	372	190	2,063
On-line Renewals	342,515	349,505	336,940	353,612	348,289	368,974	369,463	346,984	388,319	369,858	385,150	385,174	4,344,783
Total	543,073	545,124	498,333	522,423	515,786	535,649	550,241	508,989	566,693	523,327	536,519	566,840	6,412,997

Number of Items Circulated 2017/2018

Downtown	60,777	61,540	49,643	50,683	51,514	38,492	188,475	61,154	51,032	46,186	44,983	74,239	778,718
Malletts Creek	46,551	46,269	41,526	40,352	39,654	27,622	40,384	34,253	39,418	34,653	34,470	32,123	457,275
Pittsfield	26,740	26,261	22,046	20,720	20,909	15,025	21,496	19,105	21,774	18,999	19,084	18,448	250,607
Traverwood	35,538	35,496	29,987	29,551	29,380	21,210	30,724	27,435	30,311	27,618	27,587	25,382	350,219
Westgate	52,783	49,493	43,598	43,348	44,953	33,001	44,963	40,183	45,027	42,313	39,464	39,377	518,503
Phone Renewals	0	34	5	18	0	0	305	103	252	219	63	73	1,072
On-line Renewals	341,217	335,358	318,485	315,192	274,370	106,586	incl'd above	245,949	304,009	298,114	314,059	309,520	3,162,859
Total	563,606	554,451	505,290	499,864	460,780	241,936	326,347	428,182	491,823	468,102	479,710	499,162	5,519,253

Collection Activity

Number of Records	853,101	864,429	873,913	882,059	894,611	900,343	911,754	921,531	924,006	N/A	N/A	927,586	N/A
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