

**Ann Arbor District Library Monthly Statistics: 2020-2021**

	July	August	September	October	November	December	January	February	March	April	May	June	TOTAL	2019/2020
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**Workstation Usage (Number of Users) - All locations were closed to public access - Staff provided service via the phone**

Downtown	0	0	0	0	0	0	0	0	0	0	0	0	0	29,452
Malletts Creek	0	0	0	0	0	0	0	0	0	0	0	0	0	25,195
Pittsfield	0	0	0	0	0	0	0	0	0	0	0	0	0	5,262
Traverwood	0	0	0	0	0	0	0	0	0	0	0	0	0	5,563
Westgate	0	0	0	0	0	0	0	0	0	0	0	0	0	22,589
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>88,061</b>

**Programs (All Locations) Due to Covid 19 Library Closure all programming was held online via YouTube - No data provided**

Number of Programs													0	1,705
Adults													0	53,207
Youth													0	42,030
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>95,237</b>

**Door Count (Public)**

Downtown	5,680	4,017	5,752	6,268	3,239	4,807	6,636	5,730	6,815	5,712	6,083	6,702	67,441	419,838
Malletts Creek	5,710	5,843	5,442	6,014	2,803	4,453	6,462	5,700	6,251	5,366	5,163	5,393	64,600	175,013
Pittsfield	3,009	3,384	3,376	3,950	2,162	3,114	3,871	3,597	4,055	3,664	2,919	3,747	40,848	93,628
Traverwood	5,166	6,116	6,071	6,440	3,110	4,413	5,865	5,344	6,549	5,468	5,444	5,482	65,468	110,894
Westgate	11,125	12,396	11,478	14,195	7,986	9,998	12,348	10,891	12,210	10,784	11,457	11,860	136,728	431,740
<b>Total</b>	<b>30,690</b>	<b>31,756</b>	<b>32,119</b>	<b>36,867</b>	<b>19,300</b>	<b>26,785</b>	<b>35,182</b>	<b>31,262</b>	<b>35,880</b>	<b>30,994</b>	<b>31,066</b>	<b>33,184</b>	<b>375,085</b>	<b>1,231,113</b>

**Open to Public - All locations were opened 12 p.m. to 8 p.m. during this time frame for Contactless pickups only**

Hours open	240	248	232	248	32	166	240	224	248	232	240	240	2,590	2,886
Days open	30	31	29	31	4	21	30	28	31	29	30	30	324	250

All Locations closed at 6:00 p.m. on Friday, 3/13/20 due to COVID-19 pandemic.

Contactless Hold pickups resumed at all locations on 6/22/20, Libraries remained closed to public.

All Locations closed 7/04/20 for Independence Day.

Downtown Library closed for Hold pickups from 7/31/20-8/13/20 due to COVID-19 staff exposure.

All Locations closed 9/7/20 for Labor Day

Downtown Library closed due to ruptured gas main 10/10/20-10/22/20

All Locations closed 11/5/20-12/8/20 due to staff exposures to COVID-19

All Locations closed 12/24/20-12/25/20 for Christmas Holiday

All Locations closed at 6:00 p.m. on 12/31/20 for New Year's Eve

All Locations closed on 1/1/21 for New Year's Day

Downtown Library closed on 2/4/21 due to COVID-19 for one day

All Locations closed 4/4/21 for Easter

Downtown Library closed on 4/21/21 due to COVID-19 for one day

Malletts Creek closed for electrical work 5/4-5/7/21 - Generator installation

Pittsfield closed for electrical work 5/24-5/28/21 - Generator installation

All Locations closed 5/31/21 for Memorial Day

Malletts Creek closed for electrical work 6/4/21

2020-2021	July	August	September	October	November	December	January	February	March	April	May	June	TOTAL	2019/2020
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**Ann Arbor District Library Homepage**

**Data**

Total Page Views	1,832,209	1,668,493	788,331	795,941	670,861	714,232	1,000,759	894,702	866,297	734,092	737,788	0	<b>10,703,705</b>	12,798,584
Avr. Page Views per Day	59,104	53,822	26,278	26,531	21,641	23,040	32,283	31,954	27,945	24,470	23,800	0	<b>350,868</b>	417,511
Most Active Day	<b>Sunday</b>	<b>Sunday</b>	<b>Tuesday</b>	<b>Saturday</b>	<b>Sunday</b>	<b>Saturday</b>	<b>Sunday</b>	<b>Sunday</b>	<b>Sunday</b>	<b>Sunday</b>	<b>Sunday</b>		<b>N/A</b>	N/A

**No**

**New Library Cards Issued - Library card numbers were issued to patrons and mailed at a later date - Data not provided**

Resident	184	239											<b>423</b>	6,298
Non-Resident	0	0											<b>0</b>	61

**Number of Items Circulated**

**Data not provided**

Downtown	2,396	3,079											<b>5,475</b>	398,929
Malletts Creek	269	861											<b>1,130</b>	302,636
Pittsfield	422	786											<b>1,208</b>	130,590
Traverwood	297	382											<b>679</b>	174,615
Westgate	848	806											<b>1,654</b>	377,317
Phone Renewals/Other	92	169											<b>261</b>	2,144
On-line Renewals	284,545	384,867											<b>669,412</b>	3,575,641
<b>Total</b>	<b>288,869</b>	<b>390,950</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>679,819</b>	4,961,872

**Number of Self-Check Items Circulated - Items provided to patrons were pre-checked out by staff**

**(These numbers are included in the Number of Items Circulated)**

Downtown-Adult/Youth													<b>0</b>	203,825
Malletts Creek													<b>0</b>	193,344
Pittsfield													<b>0</b>	92,253
Traverwood													<b>0</b>	127,864
Westgate													<b>0</b>	233,581
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	850,867

**Number of Items Circulated 2019/2020**

Downtown	50,171	47,268	41,366	42,588	43,166	44,738	51,871	48,012	29,331	N/A	N/A	418	398,929
Malletts Creek	37,441	36,388	31,806	33,708	32,686	35,001	39,121	36,637	19,689	N/A	N/A	159	302,636
Pittsfield	22,181	20,594	13,086	130	10,330	16,616	19,523	17,170	10,872	N/A	N/A	88	130,590
Traverwood	32,445	31,264	26,284	27,075	26,725	13,048	310	123	17,300	N/A	N/A	41	174,615
Westgate	44,290	42,980	40,433	47,190	42,128	41,541	48,986	46,142	23,535	N/A	N/A	92	377,317
Phone Renewals/Other	234	176	186	236	181	447	346	221	104	N/A	N/A	13	2,144
On-line Renewals	426,468	432,544	420,655	437,747	401,492	420,233	434,574	409,712	173,371	N/A	N/A	18,845	3,575,641
<b>Total</b>	<b>613,230</b>	<b>611,214</b>	<b>573,816</b>	<b>588,674</b>	<b>556,708</b>	<b>571,624</b>	<b>594,731</b>	<b>558,017</b>	<b>274,202</b>	<b>0</b>	<b>0</b>	<b>19,656</b>	<b>4,961,872</b>

**Number of Items Circulated 2018/2019**

Downtown	95,933	95,989	49,600	49,289	48,747	48,288	50,778	41,213	40,776	47,655	49,792	50,451	668,511
Malletts Creek	32,839	31,933	33,110	32,559	32,878	32,690	35,833	32,270	37,743	8,023	93	34,554	344,525
Pittsfield	18,471	18,026	19,200	19,832	19,127	18,074	20,957	19,339	22,084	23,560	25,386	23,254	247,310
Traverwood	18,829	16,578	25,803	27,721	27,529	28,595	30,336	27,962	30,500	29,077	30,628	30,480	324,038
Westgate	34,426	33,004	33,624	39,346	39,129	38,919	42,666	41,027	46,969	44,822	45,098	42,737	481,767
Phone Renewals	60	89	56	64	87	109	208	194	302	332	372	190	2,063
On-line Renewals	342,515	349,505	336,940	353,612	348,289	368,974	369,463	346,984	388,319	369,858	385,150	385,174	4,344,783
<b>Total</b>	<b>543,073</b>	<b>545,124</b>	<b>498,333</b>	<b>522,423</b>	<b>515,786</b>	<b>535,649</b>	<b>550,241</b>	<b>508,989</b>	<b>566,693</b>	<b>523,327</b>	<b>536,519</b>	<b>566,840</b>	<b>6,412,997</b>

**Collection Activity**

Number of Records	936,390	942,911	These statistics were not provided due to retirement of staff										<b>N/A</b>
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<b>July</b>	<u>Hours</u>	<u>Days</u>	<u>Total</u>
Monday	8	4	32
Tuesday	8	4	32
Wednesday	8	5	40
Thursday	8	5	40
Friday	8	5	40
Saturday	8	3	24
Sunday	8	4	32
<b>Ad'l West hrs</b>	0		0
		<hr/>	
		30	240

<b>January</b>	<u>Hours</u>	<u>Days</u>
Monday	8	4
Tuesday	8	4
Wednesday	8	4
Thursday	8	4
Friday	8	4
Saturday	8	5
Sunday	8	5
<b>Ad'l West hrs</b>	0	
		<hr/>
		30

<b>August</b>	<u>Hours</u>	<u>Days</u>	<u>Total</u>
Monday	8	5	40
Tuesday	8	4	32
Wednesday	8	4	32
Thursday	8	4	32
Friday	8	4	32
Saturday	8	5	40
Sunday	8	5	40
<b>Ad'l West hrs</b>	0		0
		<hr/>	
		31	248

<b>February</b>	<u>Hours</u>	<u>Days</u>
Monday	8	4
Tuesday	8	4
Wednesday	8	4
Thursday	8	4
Friday	8	4
Saturday	8	4
Sunday	8	4
<b>Ad'l West hrs</b>	0	
		<hr/>
		28

<b>September</b>	<u>Hours</u>	<u>Days</u>	<u>Total</u>
Monday	8	3	24
Tuesday	8	5	40
Wednesday	8	5	40
Thursday	8	4	32
Friday	8	4	32
Saturday	8	4	32
Sunday	8	4	32
<b>Ad'l West hrs</b>	0		0
		<hr/>	
		29	232

<b>March</b>	<u>Hours</u>	<u>Days</u>
Monday	8	5
Tuesday	8	5
Wednesday	8	5
Thursday	8	4
Friday	8	4
Saturday	8	4
Sunday	8	4
<b>Ad'l West hrs</b>	0	
		<hr/>
		31

<b>October</b>	<u>Hours</u>	<u>Days</u>	<u>Total</u>
Monday	8	4	32
Tuesday	8	4	32
Wednesday	8	4	32
Thursday	8	5	40
Friday	8	5	40
Saturday	8	5	40
Sunday	8	4	32
<b>Ad'l West hrs</b>	0		0
		<hr/>	
		31	248

<b>April</b>	<u>Hours</u>	<u>Days</u>
Monday	8	4
Tuesday	8	4
Wednesday	8	4
Thursday	8	5
Friday	8	5
Saturday	8	4
Sunday	8	3
<b>Ad'l West hrs</b>	0	
		<hr/>
		29

<b>November</b>	<u>Hours</u>	<u>Days</u>	<u>Total</u>
Monday	8	1	8
Tuesday	8	1	8
Wednesday	8	1	8
Thursday	8	0	0
Friday	8	0	0
Saturday	8	0	0
Sunday	8	1	8
<b>Ad'l West hrs</b>	0		0
		<hr/>	
		4	32

<b>May</b>	<u>Hours</u>	<u>Days</u>
Monday	8	4
Tuesday	8	4
Wednesday	8	4
Thursday	8	4
Friday	8	4
Saturday	8	5
Sunday	8	5
<b>Ad'l West hrs</b>	0	
		<hr/>
		30

<b>December</b>	<u>Hours</u>	<u>Days</u>	<u>Total</u>
Monday	8	3	24
Tuesday	8	3	24

<b>June</b>	<u>Hours</u>	<u>Days</u>
Monday	8	4
Tuesday	8	5

Wednesday	8	4	32
Thursday	8	3	22
Friday	8	2	16
Saturday	9	3	24
Sunday	8	3	24
Ad'l West hrs	0		0
		<hr/>	<hr/>
		21	166

Wednesday	8	5
Thursday	8	4
Friday	8	4
Saturday	8	4
Sunday	8	4
Ad'l West hrs	0	
		<hr/>
		30

Total

32  
32  
32  
32  
32  
40  
40  
0  

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240

Holidays or Days Library Closed  
Library closed to public 3/13/20-? Due to COVID-19  
7/4/20 Independence Day (Library still closed for COVID)  
9/7/20 Labor Day  
10/5/20 Staff Day  
11/26/20 Thanksgiving  
12/24/20 Christmas Eve  
12/25/20 Christmas Day  
12/31/20 New Year's Eve-Library closed at 6:00 pm  
1/1/21 New Year's Day  
4/4/21 Easter Sunday  
5/31/21 Memorial Day

Total

32  
32  
32  
32  
32  
32  
32  
0  

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224

Add'l hours added at Westgate 10/1/17  
Saturdays - 2 hrs  
Sundays - 5 hrs

Total

40  
40  
40  
32  
32  
32  
32  
0  

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248

All locations closed 3/13/20 due to Covid-19 pandemic  
Hold pickups began 6/22/20 only in vestibules-bldgs still closed from n

Total

32  
32  
32  
40  
40  
32  
24  
0  

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232

Total

32  
32  
32  
32  
32  
40  
40  
0  

---

240

Total

32  
40

40  
32  
32  
32  
32  
0

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240

